



Moving and Improving

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On, October 14, 2006 the Roanoke County Department of Information Technology became the first tenants of the new Public Safety Center. The Department of Information Technology was the first to move to establish the infrastructure for the future tenants, like the Communication Center. After upgrading the infrastructure of the computer and phone systems, the equipment was tested and re-tested to make sure that no services to the public would be impacted. On October 25, 2006, the switch was made and the Communication Center officially began taking and dispatching calls from the new Public Safety Center.

"Every citizen of Roanoke County will benefit from this state of the art facility. In an emergency, personnel can be dispatched from this secure base, to aid County residents in any imaginable situation. It is the end result of years of planning and the blending of 21st Century engineering and technology."

Chief James R. Lavinder



ter. There was little impact on services to the community during the switch. Communications Officers were excited about moving into their new facility, as this expansion tripled the size of the Communication Center.

The Police Department completed the move on January 23, 2007. 800 boxes and approximately 2000 man-hours were used to complete the physical move of the Department. Once employees were moved in, the process of unpacking began. The adjustment to a new building did not take too much time for most employees; new furniture and fresh paint helped this transition.